



Privacy Policy for Learn To Talk With Me (Cohen Speech & Feeding Solutions, PLLC)

Effective Date: Mar 1, 2024

Welcome to Learn To Talk With Me, a DBA of Cohen Speech & Feeding Solutions PLLC, registered in the state of Illinois. We respect your privacy and are committed to protecting your personal information. This privacy policy outlines our practices regarding the collection, use, and sharing of your information through our website www.learntotalkwithme.com

The website "Learn To Talk With Me" is operated by Stephanie Cohen, M.A., CCC-SLP, CLC a pediatric speech-language pathologist (SLP), author, speaker, mentor, and mother, focusing on supporting babies, toddlers, and their families with research-based advice and resources for speech and feeding development.

Information We Collect

- **Personal Information:** We may collect information that you voluntarily provide to us, such as your name and email address, when you sign up for our newsletter, interact on social media channels, contact us with a question, or request a service.
- **Voluntary Data:** You may also provide additional information voluntarily, such as feedback or content preferences, which helps us to improve our services.

How We Use Your Information

- To provide and improve our services;
- To communicate with you about our services or offers;
- To comply with legal obligations.

Sharing Your Information

We do not sell, rent, or share your personal information with third parties, except as necessary to provide our services or as required by law.

Photo Sharing and Children's Privacy

We are committed to safeguarding the privacy of children, including in the use of photographs. We understand the sensitivity around images of children and therefore adhere to strict guidelines to protect their privacy. Photos of children will only be displayed with express written permission from their parents or guardians. Parents or guardians have the right to withdraw their consent at any time, and upon such request, we will take immediate steps to remove the images from our platforms or materials where they have been used. On occasions where our own curated images are not used, we may source photos from reputable stock photography providers.

Third-Party Service Providers

We may employ third-party companies and individuals to facilitate our service ("Service Providers"), provide the service on our behalf, perform service-related services, or assist us in analyzing how our service is used. These third parties have access to your personal information only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Use of Cookies and Tracking Technologies

Our website or digital tools may use cookies or similar tracking technologies to track activity on our site and hold certain information. Cookies are files with a small amount of data which may include an anonymous unique identifier. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze our service. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our service.

Your Rights

You have the right to access, correct, or delete your personal information. You can also opt out of receiving promotional communications from us at any time.

Data Security

We implement reasonable security measures to protect your information from unauthorized access, alteration, or destruction.

Protected Health Information (PHI) and HIPAA Compliance

At Learn To Talk With Me and through Cohen Speech & Feeding Solutions PLLC, we are committed to the protection and confidentiality of health information that is entrusted to us. In accordance with the Health Insurance Portability and Accountability Act (HIPAA), we adhere to strict policies and procedures to safeguard the privacy and security of your protected health information (PHI).

Public Interactions and Submissions

- **Non-Protected Information:** Please be aware that any information you submit via contact forms on our website, during public webinars, or via social media platforms should not include protected health information. These channels are designed for general inquiries and educational engagement, and the information shared through them is not protected under HIPAA.
- **General Communication:** If you choose to disclose any health-related information in these public settings, it will not be considered PHI, and we cannot guarantee its privacy or security.

Private Consultations

- **Protected Health Information:** Information submitted to Cohen Speech & Feeding Solutions PLLC for the purpose of private consultations, whether through our website in a secure manner or directly via private communication, will be treated as protected health information. This includes but is not limited to personal health details, treatment plans, and any other sensitive health information provided to us.
- **HIPAA Compliance:** We adhere to HIPAA regulations in handling PHI, ensuring it is used and disclosed only for the purposes of providing healthcare services, healthcare operations, and as otherwise permitted or required by HIPAA and applicable laws.

Your Rights and Our Obligations:

- You have rights regarding the use and disclosure of your PHI, including the right to access, amend, and receive an accounting of disclosures.
- We are required by law to maintain the privacy of your PHI, to provide you with this notice of our legal duties and privacy practices concerning PHI, and to notify you following a breach of unsecured PHI.

Changes to This Privacy Policy

We may update this policy from time to time. We will notify you of any changes by posting the new policy on our website.

Contact Information for Privacy Matters

Should you have any questions about your PHI, HIPAA rights, or our privacy practices, please contact us at stephanie@learntotalkwithme.com

Terms of Service for Learn To Talk With Me (Cohen Speech & Feeding Solutions PLLC)

Welcome to Learn To Talk With Me, the website and online service of Cohen Speech & Feeding Solutions PLLC, owned and operated by Stephanie Cohen. Our website, located at www.learntotalkwithme.com, is dedicated to providing resources, services, and products, including webinars, aimed at supporting speech and feeding development.

Acceptance of Terms

By accessing and using our website, you acknowledge and agree to comply with these Terms of Service ("Terms"). If you do not agree with any part of the Terms, you must not use our website.

Educational Purposes Only

The Learn to Talk With Me website and resources available online are for informational and educational purposes only and are not a substitute for professional medical advice, diagnosis, or treatment.

Purchases and Refund Policy

- Our website offers products and services for purchase, such as webinar events. By making a purchase, you agree to pay the listed price for the product or service.
- All sales are considered final. Refunds or exchanges for purchased webinars are not provided unless the event is canceled or rescheduled by us, or at the sole discretion of the owner.

Intellectual Property Rights

- All content published on our website, including text, graphics, logos, and images, is the property of Cohen Speech & Feeding Solutions PLLC and is protected by copyright and other intellectual property laws.
- You are granted a limited license to access and use the website and its content for personal, non-commercial purposes.

Affiliate Marketing Links

- Our website may contain links to third-party websites or services that are not owned or controlled by Cohen Speech & Feeding Solutions PLLC. Some of these links may be affiliate marketing links, which means we may earn a commission if you click on the link or make a purchase using the link.
- We do not endorse or assume any responsibility for the content, privacy policies, or practices of any third-party websites or services.

Limitation of Liability

- Cohen Speech & Feeding Solutions PLLC, including its sole proprietor Stephanie Cohen, contractors or employees, will not be liable for any indirect, incidental, special, consequential, or punitive damages resulting from your access to or use of, or inability to access or use, the website or its content.

Additional Terms for Consultations

- Consultations provided by Stephanie Cohen through Cohen Speech & Feeding Solutions PLLC may be subject to additional terms and conditions not outlined within these Terms of Service.
- These additional terms will be communicated to you at the time of scheduling a consultation and must be agreed upon before the commencement of any such services. These terms are designed to ensure a clear understanding of what is expected from both parties and may cover specifics such as the scope of the consultation, confidentiality agreements, cancellation policies, and any other relevant details specific to the consultation services provided.

Changes to Terms

- We reserve the right to modify or replace these Terms at any time at our sole discretion. All changes will be effective immediately upon posting to the website, and your continued use of the website thereafter constitutes your agreement to such changes.

Contact Us

If you have any questions about these Terms, please contact us directly via the contact information provided on our website.